Parents

Ofsted registers and inspects childcare for children aged from birth to 17 years.

Registered childcare providers and childminders have to meet requirements that relate to welfare and safety, the people providing the care and the organisation of the childcare. Childcarers registered on the Early Years Register, who care for children aged from birth until 1 September following a child’s fifth birthday, also have to meet requirements for children’s learning and development.

What you can tell us
■ Is the childcare good?
■ Can it be made better?
■ Do you have any concerns?

If you want to tell us anything about your child’s childcare, you can ring

0300 123 1231

Or you can write to us at:
Applications, Regulatory and Contact (ARC) Team
Ofsted
Piccadilly Gate
Store Street
Manchester M1 2WD

If you would like more information about Ofsted’s role as the regulator of childcare, you can visit our website:
www.ofsted.gov.uk/early-years-and-childcare

If you would like information about the availability of childcare in your local area, please visit the following link to find your local Family Information Service (FIS):
http://findyourfis.familyandchildcaretrust.org/kb5/findyourfis/home.page